



Collision Repair Center Program

- Capacity & Reputation: Recognized by the insurance and collision industries as the largest and most respected auto hail catastrophe services provider in the U.S.
- Insurance Carrier Partnerships: A direct repair provider for top auto insurers, including State Farm, GEICO, Progressive, USAA, Farmers, Liberty Mutual, American Family, and Travelers.
- Direct Assignments: Fully equipped to process auto hail claims assigned by insurance carriers through CCC and Mitchell.
- **CAT Estimating:** We strategically position drive-in inspection centers at partner collision repair facilities, converting claims into repair opportunities.
- Shop Estimating Support: Our team assists with processing shop assignments using your preferred estimating platform and coordinating supplements for on-time service delivery.
- Workflow & Scheduling: We facilitate seamless customer engagement by capturing repair opportunities during hail inspections, warm-transferring to your customer support team, and ensuring timely supplement coordination.
- Call Center Support: Hi-Tech's internal call center assists with scheduling drop-offs and estimating appointments to optimize shop efficiency.
- Onsite CAT Management: Dedicated operations managers oversee the entire process, streamlining workflow and managing workload efficiently.
- Competitive Discount Rate: We offer the most competitive gain-share discount rate in the industry to help maximize your shop's profitability.
- Expert PDR Technicians: Hi-Tech technicians undergo rigorous I-CAR training, ensuring compliance with industry standards and ISO-certified quality control processes.
- Local PDR Service: Year-round PDR services available for collision centers in multiple U.S. markets. Contact us to see if we can support your shop.
- Lifetime Warranty: Written limited lifetime warranties available upon request.
- **References:** Available upon request.





OEM / Dealer / Fleet Program

- Rapid Dispatch: 24-hour response time across the continental U.S.
- Efficiency & Cycle Time: Our Smart Response™ plan ensures timely vehicle repairs, adhering to Hi-Tech's ISO-certified standards and processes.
- Discount Program: Large-scale projects benefit from economies of scale, allowing for competitive pricing and discounted rates.
- Onsite CAT Management: Dedicated operations managers oversee each event to streamline workflow and optimize efficiency.
- Estimating Support: Our experienced in-house estimating team collaborates with insurance adjusters to ensure accurate and fair assessments during inspections.
- Expert PDR Technicians: Hi-Tech technicians undergo rigorous I-CAR training, ensuring compliance with industry standards and ISO-certified quality control processes.
- Advanced Digital Engineering & QC: Our team stays up to date with OEM technology, including ECUs, telematics, ADAS, infotainment, and powertrain electronics, ensuring every vehicle meets pre-loss condition standards.
- Logistics & Conventional Repairs: We partner with top national collision centers for conventional body repairs and part replacements, with logistics support available for vehicle load-leveling.
- Transparent Progress Reporting: Daily, weekly, and monthly reporting keeps you informed throughout the entire repair process.
- **OEM Manufacturing Support:** Hi-Tech assists automakers in final assembly calibration, ensuring seamless integration of hardware and software components.
- Local PDR Service: Daily services for OEMs, dealerships, fleets, recon centers, and major collision repair centers across the U.S.
- Lifetime Warranty: Written limited lifetime warranties available upon request.
- References: Available upon request



Reference List



Collision Centers



Caliber Collision Centers 2941 Lake Vista Drive Lewisville, TX 75067

Matt Kessinger - VP of Operations Tel: 901-491-6970



Boucher Auto Body Repair Centers 3161 S 108th Street, Suite 100 West Allis, WI 53227

Jay Aleo - Center Manager Tel: 262-748-8188



Gerber Collision & Glass 400 West Grand Avenue Elmhurst, IL 60126

John Mulligan - VP of Operations Tel: 847-420-1441



Collision Right 6767 Longshore Street, 4th Floor Dublin, OH 43017

Eric Olhava - VP of Operations Tel: 847-525-3232

CARSTAR*

CARSTAR Imperial Auto Works 3620 Oakton Street Skokie, IL 60076

George Nikolas - General Manager Tel: 847-679-6800



Ewald Collision Repair Center 2727 E Layton Avenue Cudahy, WI 53110

Quintin Hammonds - Center Manager Tel: 262-744-6513

OEM / Dealers / Fleet



Ford Motor Company 3001 Miller Road Dearborn, MI 48120

Kristina Karschnia - VP of Operations Tel: 313-805-5031



Berkshire Hathaway Automotive 8333 Royal Ridge Parkway, Suite 100 Irving, TX 75063

Darren Huggins - National Director Tel: 972-670-2948



Tynan's VW / Nissan 780 South Havana Street Aurora, CO 80012

Brian Burnett - General Manager Tel: 303-209-1680



The Gerald Auto Group Subaru, KIA, Hyundai, Nissan 205 Hansen Boulevard North Aurora, IL 60542

Dan Cirrincione - Director Tel: 708-227-4128



Enterprise Holdings - Alamo, Enterprise, National 600 Corporate Park Drive St. Louis, MO, 63105

Garrett Hentrup - Repair Manager Tel: 317-460-2418



International Autos / Audi Orland Park 8021 W 159th Street Tinley Park, IL 60477

Christopher Bard - General Manager Tel: 810-397-8426

Lifetime Written



The vehicle and owner / company listed on this warranty receives the guarantee of Hi-Tech Paintless Dent Removal, Inc., (referred to here in as the "Hi-Tech PDR") for repair of any defect in workmanship of the appraised and completed repairs for as long as the owner / company owns the vehicle.

All work done by Hi-Tech PDR is backed by a comprehensive liability insurance coverage protecting both the vehicle and the owner / company named herein. The excellent quality for our workmanship makes this warranty available to you.

Hi-Tech PDR agrees to complete the repairs listed on each Hi-Tech PDR Work Order printed on this warranty to the satisfaction of the owner / company. Hi-Tech PDR warrants that the paint on the vehicle repaired will not peel or crack as the result of our repair. We must repair any flaws resulting from the work done by us at our expense. We warrant the dents repaired by us will not return for as long as the listed owner / company owns the vehicle.

Any panel not done to your initial satisfaction will be re-repaired at our discretion or the price for repair of the panel will be refunded to you.

To obtain warranty repairs take the vehicle together with this warranty, repair order and receipt for payment to a Hi-Tech PDR repair facility. If outside the area call toll free 1-866-HAIL PRO and you will be directed to the nearest affiliate facility in the United States which will review your damage and may authorize any necessary repairs. Prior and / or subsequent damage not part of the work performed on the Work Order or excluded by your vehicle manufacturers warranty will not be covered under this warranty.

| Date: | |
|--------------------------------------|--|
| Owner/Company Name: | |
| Work Order Number or Invoice Number: | |
| Vehicle Description: | |
| VIN #: | |
| Hi-Tech PDR Officer: | |

Hi-Tech PDR 1030 S. Milwaukee Ave Wheeling, IL 60090

No. 10874

HI-TPAI-01

CMORROW



CERTIFICATE OF LIABILITY INSURANCE

3/7/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER. AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

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|---|---|------------------------------|--|--|
| PRODUCER | CONTACT NAME: | | | |
| Alliant Insurance Services, Inc. 353 N Clark St 11th Fl | PHONE (A/C, No, Ext): | AX VC, No):(847) 201-4720 | | |
| Chicago, IL 60654 | E-MAIL ADDRESS: | | | |
| | INSURER(S) AFFORDING COVERAGE | NAIC # | | |
| | INSURER A: St. Paul Guardian Insurance Com | npany 24775 | | |
| INSURED | INSURER B : Travelers Casualty Insurance Company of Americ 1904 | | | |
| Hi-Tech Paintless Dent Repair, Inc. | INSURER C: Travelers Property Casualty Compan | y of America 25674 | | |
| 3005 MacArthur Blvd Ste 201 | INSURER D: Travelers Indemnity Company of | America 25666 | | |
| Northbrook, IL 60062 | INSURER E : Travelers Casualty and Surety Compan | y of America 31194 | | |
| | INSURER F: Twin City Fire Insurance Compar | ny 29459 | | |
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COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

| INSR | TYPE OF INSURANCE | ADDL SU | JBR | POLICY EFF | POLICY EXP (MM/DD/YYYY) | LIMIT | s |
|------|---|----------|------------------|----------------|----------------------------|---|--------------|
| A | X COMMERCIAL GENERAL LIABILITY | IIIOD II | | (MINITED/TTTT) | (MM) D) T T T T | EACH OCCURRENCE | \$ 1,000,000 |
| | CLAIMS-MADE X OCCUR | | BIP5X782215 | 12/1/2024 | 12/1/2025 | DAMAGE TO RENTED PREMISES (Ea occurrence) | \$ 300,000 |
| | | | | | | MED EXP (Any one person) | \$ 10,000 |
| | | | | | | PERSONAL & ADV INJURY | \$ 1,000,000 |
| | GEN'L AGGREGATE LIMIT APPLIES PER: | | | | | GENERAL AGGREGATE | \$ 2,000,000 |
| | POLICY X PRO- JECT X LOC | | | | | PRODUCTS - COMP/OP AGG | \$ 2,000,000 |
| | OTHER: | | | | | | \$ |
| В | AUTOMOBILE LIABILITY | | | | | COMBINED SINGLE LIMIT (Ea accident) | \$ 1,000,000 |
| | X ANY AUTO | | BA5X720028 | 12/1/2024 | 12/1/2025 | BODILY INJURY (Per person) | \$ |
| | OWNED SCHEDULED AUTOS | | | | | BODILY INJURY (Per accident) | \$ |
| | HIRED AUTOS ONLY NON-OWNED AUTOS ONLY | | | | | PROPERTY DAMAGE (Per accident) | \$ |
| | | | | | | | \$ |
| С | X UMBRELLA LIAB X OCCUR | | | | | EACH OCCURRENCE | \$ 5,000,000 |
| | EXCESS LIAB CLAIMS-MADE | | CUP5X789763 | 12/1/2024 | 12/1/2025 | AGGREGATE | \$ 5,000,000 |
| | DED X RETENTION \$ 5,000 | | | | | | \$ |
| D | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY | | | | | X PER OTH- STATUTE ER | |
| | ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? | | UB5X717687 | 12/1/2024 | 12/1/2025 | E.L. EACH ACCIDENT | \$ 1,000,000 |
| | (Mandatory in NH) | , | | | | E.L. DISEASE - EA EMPLOYEE | |
| | If yes, describe under DESCRIPTION OF OPERATIONS below | | | | | E.L. DISEASE - POLICY LIMIT | |
| E | Cyber Liability | | 107074417 | 4/10/2024 | 4/10/2025 | Occur/Aggr Limit | 1,000,000 |
| F | E&O - Adjuster | | 83 PG 0745300-25 | 3/5/2025 | 3/5/2026 | Occ/Agg,retro 3/5/25 | 1,000,000 |
| | | | | | | | |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Workers Compensation excluded officer: Mark Tsurkis

| CERTIFICATE HOLDER | CANCELLATION |
|----------------------|--------------|
| OLIVIII IOATE HOLDEN | OANOLLEANON |

Hi-Tech Paintless Dent Repair, Inc. 3005 MacArthur Blvd Ste 201 Northbrook, IL 60062 SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Du P. Hann



To all to whom these Presents Shall Come, Greeting:

I, Alexi Giannoulias, Secretary of State of the State of Illinois, do hereby certify that I am the keeper of the records of the Department of Business Services. I certify that

HI-TECH PAINTLESS DENT REPAIR, INC., A DOMESTIC CORPORATION, INCORPORATED UNDER THE LAWS OF THIS STATE ON AUGUST 12, 1996, APPEARS TO HAVE COMPLIED WITH ALL THE PROVISIONS OF THE BUSINESS CORPORATION ACT OF THIS STATE, AND AS OF THIS DATE, IS IN GOOD STANDING AS A DOMESTIC CORPORATION IN THE STATE OF ILLINOIS.



In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 14TH

day of MARCH A.D. 2025

Authentication #: 2507302584 verifiable until 03/14/2026

Authenticate at: https://www.ilsos.gov

SECRETARY OF STATE



Certificate of Recognition

PRESENTED TO **HiTech Paintless Dent Removal**3005 MacArthur Boulevard Northbrook, IL 60062

For Achieving the Collision Repair Industry Standard for Training that Contributes to Complete, Safe and Quality Repairs.

Gold Class Start Date March 06, 2024



Gold Class Expiration Date
April 30, 2025

